

Deactivation of MyJaxState App and JSU Email Accounts:

Your MyJaxState and JSU email accounts are vital resources during your time as a student. However, it's important to note that these accounts are designed for current students and have specific guidelines for deactivation:

1. **Graduation:** After you graduate, your MyJaxState App and JSU email accounts will remain active for 1 year after graduation.
2. **Not Actively Enrolled:** If you haven't been actively enrolled in classes for two consecutive fall or spring terms, your MyJaxState App and JSU email accounts will be deactivated. This includes periods when you're not enrolled in any courses.

Alumni Email Address:

Upon graduation, you'll receive an alumni email address to maintain your connection with Jacksonville State University. Your alumni email address will be in the format of <username>@alum.jsu.edu. This address will serve as your link to JSU's alumni network, keeping you updated on news, events, and opportunities.

Setting Up Your Alumni Email Address:

To access your alumni email address, follow these steps when logging into MyJaxState:

1. **Username:** Your username will be the same as your student account's username with @alum.jsu.edu.
2. **Temporary Password:** Your initial password for the alumni email address will be your 6-digit birthdate (MMDDYY), followed by the last 4 digits of your JSU ID#. For example, if your birthdate is January 15, 1998, and your JSU ID# ends in 1234, your temporary password will be: **0115981234**.

Maintaining Your Student Account:

Even after you've graduated, your student account will remain active for 1 year.

Next Steps:

1. **Backup Your Data:** Before your accounts are deactivated, make sure to backup any important emails, files, or documents.
2. **Update Contacts:** Inform your contacts about your new alumni email address to avoid disruptions in communication.
3. **Explore Alumni Benefits:** Discover the various benefits and services offered to JSU alumni. Stay connected and engaged with the JSU community.
4. **Update Your Email Address with 3rd Party Accounts:** Before losing access to your @stu.jsu.edu account, remember to update any 3rd party account (Amazon, Netflix, etc.) with your new email address.